



Fédération des
centres d'action bénévole
du Québec

Privacy Policy

The “JeBenevole.ca” platform is owned and operated by the *Fédération des centres d'action bénévole du Québec* (the Québec federation of volunteer centres, here referred to as “the **FCABQ**”) on behalf of its board of trustees, staff, volunteers, members and partners. Access and use of “JeBenevole.ca” is provided by the **FCABQ** for personal and social purposes, and is meant to be accessible to everyone. Within this context, the **FCABQ** respects the privacy and integrity of any information that you provide as a user of the platform. The **FCABQ** complies with Canada’s privacy laws, and it has created the following Privacy Policy to govern the use of “JeBenevole.ca.”

General policy and feedback

Any personal information gathered through “JeBenevole.ca” about users is not provided to third parties. You will not receive any e-mails you have not requested, and you may update or cease to use your account at any time. Comments regarding this policy may be submitted via the platform’s feedback.

Account registration information

“JeBenevole.ca” collects personal information when a person first registers to use the platform. As part of the registration process, a potential user is asked to provide information of a personal nature, including full name and e-mail address. This information is used for the following purposes:

- Identification and authentication;
- Service provision and improvements; and
- Research, reporting and future contact (if requested).

Platform users can cease to use their account at any time; however, their account information will remain accessible, as will any content they have contributed, since other users may have used it (for example, a volunteering opportunity published by one organization may have been viewed by others, and vice versa). As all user profiles remain accessible, regardless of their use, users who choose to cease using the platform can modify the information contained within their accounts at their discretion.

Usage information

Information concerning the use of “JeBenevole.ca” is gathered through traffic data captured via Google Analytics, standard web logs and feedback. The personal information gathered as a result of using “JeBenevole.ca” will not be sold, traded and/or rented to others. From time to time aggregate statistics about online visitors, traffic patterns and related site information may be provided to a third party, but these statistics will not include any personal information. However, account information may be released as required by law.



Use of platform by minors

Parents and guardians are encouraged to spend time online with children to identify volunteer placements that are suitable for them. No personal information should be submitted, posted and/or published by children under 16 years of age without the consent and involvement of a parent, guardian or teacher.

Cookies

A cookie is a small text file that is sent to your browser from a website and stored on your computer's hard drive. Cookies cannot read data from your hard drive or read cookie files that were created by other sites. The website that creates a cookie is the only one that a browser will permit to access it. We use cookies to make the platform easier to use, and to adapt it to your needs and interests.

We may also use cookies to help you complete future actions more quickly, and to enrich your user experience on the platform.

Cookies may also be used to generate anonymous aggregate statistics that allow us to understand how users make use of the platform, and to help us improve its organization and content. This information does not allow us to identify you.

Revision of the Terms of Use

The **FCABQ** may revise and update the Terms of Use at any time in response to changes in the law or policies, or at the discretion of the **FCABQ**.

Acknowledgment

The Terms of Use, Privacy Policy and Copyright Notice of the platform represent the entire understanding between you and the **FCABQ** regarding your relationship with "JeBenevole.ca," and supersede any prior statements or representations.

Acceptance of the Terms of Use

By using the platform, you signify your assent to the Terms of Use as stated. Your continued use of the platform, following any revision to the Terms of Use, means you also assent to these changes.

